

Isildo dos Santos Panzo

📍 Luanda, Maianga ✉ isildopanzo@hotmail.com ☎ 923-967-398 in www.linkedin.com/in/isildopanzo

Recently graduated in Network and Telecommunications Engineering, with knowledge in technical support, computer maintenance, installation and configuration of local networks, as well as IT infrastructures. I have the ability to analyze and solve problems, team spirit and strong motivation to evolve professionally in the areas of telecommunications, networks, IT infrastructure and operations in a cloud environment.

PROFESSIONAL EXPERIENCE

Computer Technician | Extracurricular Projects

- Technical support to users (face-to-face and remote).
- Computer installation and maintenance.
- Configuration of operating systems and software.
- Backup and update systems.

Administrative Assistant | Private Residence

2018 – 2025

- Communication and supplier management.
- Document organization and account control.
- Coordination of routine domestic services.
- Support in technology solutions and small home systems.

EDUCATION

Degree in Network and Telecommunications Engineering

Higher Institute of Sciences and Technologies (INSUTEC) – Luanda | Graduate November 2024

SKILLS

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| • Networking: TCP/IP, DHCP, DNS, LAN, WAN | • Tools: Microsoft Office, PowerPoint, Visio, Project. |
| • IT infrastructure: backup, databases, network security. | • Good analytical skills, organization and problem solving |
| • Operating Systems: Windows (installation, configuration and maintenance) | |

CERTIFICATIONS

- Cisco Networking Academy – Professional Path in Network Technology (2025)
- Cisco Networking Academy – Base Networks (2023)
- Cisco Networking Academy – IT Essentials V6/V7 (2020).

LANGUAGES

- Portuguese – Fluent
- English – A2 (evolving)
- French – Basics (in development)

Additional Information

- Professional driving licence (light vehicles).
- Availability for international mobility.